Healthcare at ValueLabs

Reinvent the future of care

300
Clients

88
Client NPS

80
Employee NPS

7000
Employees

26
Global Offices

An award-winning trusted partner in all things technology

About ValueLabs

ValueLabs is a global technology solutions and services company that solves technical challenges, ensures seamless service delivery, and migrates new acquisitions into the IT environment.

Powered by our innovation framework, The Digital Flywheel®, we keep our customers' business strategy at the core, and leverage our expertise in UX, Analytics, Automation, and Product Development to create sustainable business momentum.

With over 20+ years of experience, 1300+ member strong team, coupled with HIPAA compliance and recognition from other important industry bodies, ValueLabs has marked its presence in various healthcare sectors and is constantly trying to reinvent the future of care.

Healthcare industry: Our outlook

As per World Economic Forum, $44 billion were raised in the year 2021 to invest in healthcare innovation. The pandemic has undoubtedly made the consumers more aware, this has led to a shift in preferences making the payers, providers, and other important stakeholders of the healthcare ecosystem invest in technologies like artificial intelligence, wearable devices, and predictive analytics.

“The pandemic has accelerated the adoption of technology in healthcare. From telehealth, to remote patient monitoring, to smart cards, there is a lot of innovation that has taken place in the healthcare sector in the last two years. Going forward, I see a rise in predictive analytics and interoperability to increase transparency in the healthcare ecosystem. At ValueLabs, we constantly work towards reinventing the future of healthcare, our technology service portfolio is a proof of the fact that we are constantly growing and working towards providing data-driven care. Our plan is to empower our clients by providing them solutions that are in line with the new and changing regulations and are insight driven.”

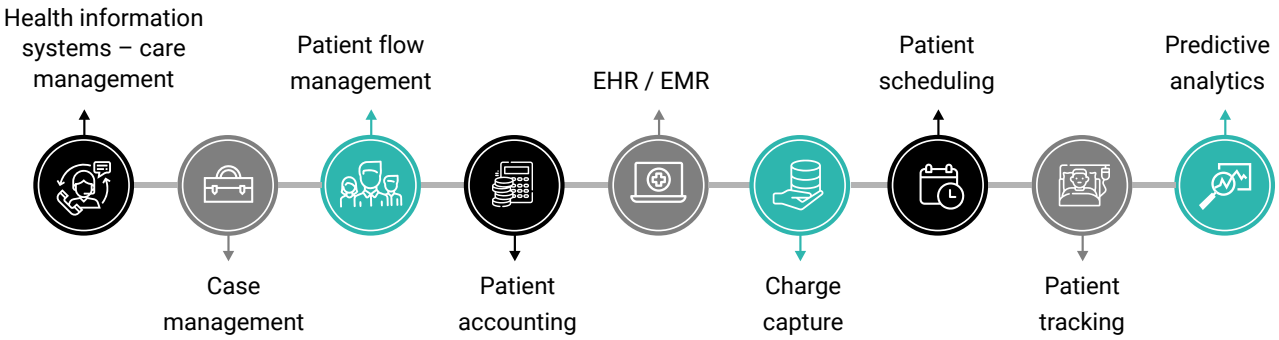
Harsha Ramakrishna
VP - Sales

Our healthcare service offerings

ValueLabs is delivering innovative healthcare solutions across:

Our solution offerings

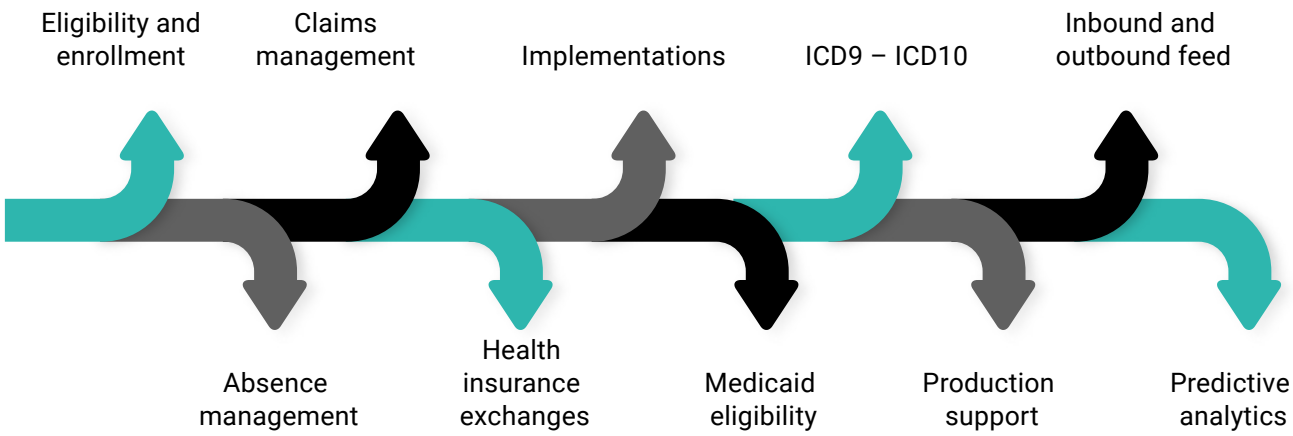
Providers



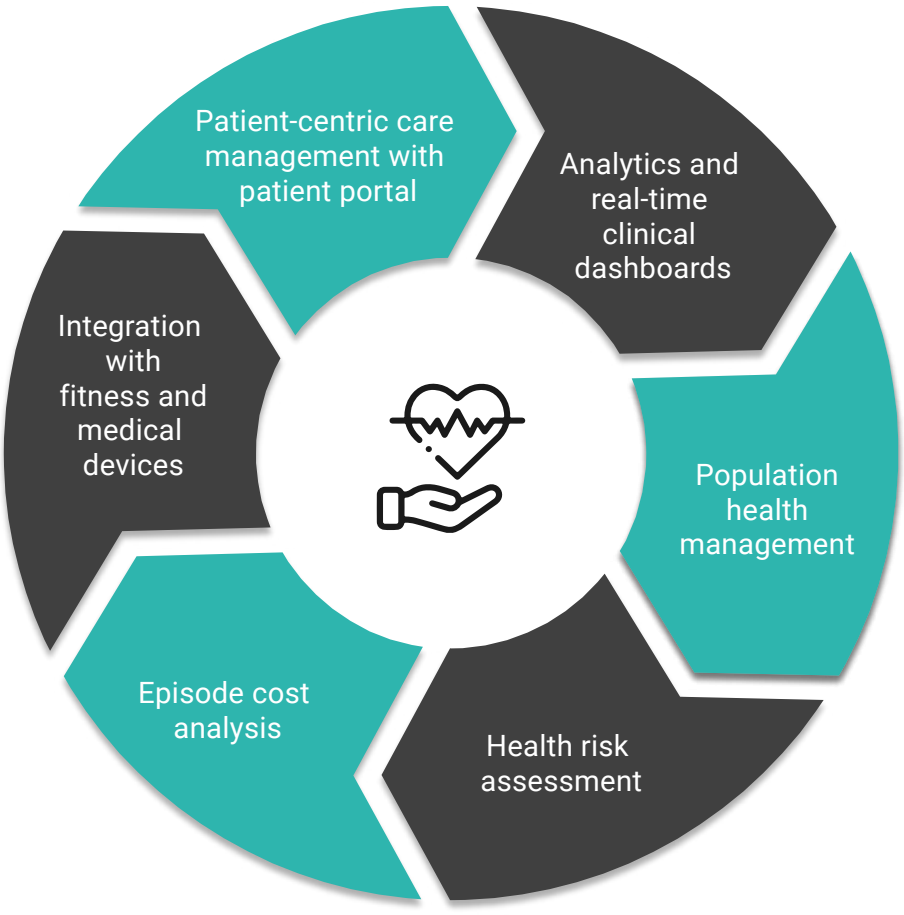
Pharmaceuticals and Life Sciences

- Computer system validation
- Lab informatics science
- Clinical data management
- Biostatistics and medical writing
- Drug safety
- Asset management systems
- REMS
- ERP
- Regulatory systems
- Electronic submissions
- Compliance
- IVR systems

Payers



Wellness



Technology services portfolio

Healthcare technology consulting services

We empower users to manage medical conditions, fitness goals, hospital visits, and insurance claims more effectively.

BPO/KPO

Reduce costs, mobilize resources more effectively and adapt to changing customer demands with our audit/ compliance services, claims process, production support, clinical services etc.

Quality Assurance

With our expertise in functionality, automation and back-end testing, coupled with compliance, security, operational, and performance qualification, we deliver future-ready healthcare solutions, improve patient safety and positively impact the lives of consumers.

Data migration and consolidation

Implement cloud data migration to provide a more cost effective and flexible infrastructure environment.

Business Intelligence and Analytics

While complying with regulations and standards, we help our clients gain key insights via data modeling, data acquisition, quality performance, and safety analysis. This has helped them in improving patient safety and outcomes, reducing costs, and increasing revenue.

Cybersecurity

With a proven track record of digital compliance and cybersecurity in complex IT healthcare environments, we help providers and payers protect confidential data and let clinicians focus on the front line activities. We deliver robust, comprehensive cybersecurity solutions that make healthcare organizations less prone to cyber-attacks

Enterprise Mobility

With native/cross-platform apps, workflow and mobile device management, analytics, texting and reporting, we have helped our clients achieve improved interconnectivity between physicians, nurses, administrative staff and patients. Upscale workforce productivity, ensure reliable data sharing and updates, and promote better decision-making with ValueLabs.

Infrastructure Management

Ensure an efficient and compliant foundation for modern data, analytics, and devices with network, data center, desktop, server and storage management.

Case studies

Built a healthcare platform for a leading provider of benefits technology

Business value delivered

- Reduced 40-50% of testing time
- Reduced desktop management overheads by 60%
- Helped the client with EDI implementation as part of 5X product

Provided computer system validation services for a global biopharmaceutical company

Business value delivered

- 59,320 Hrs. saved through automation
- Achieved:
  - Release Quality Index of 96.17%
  - Production Defect Leakage of 0.33 %

Setup a 100+ member offshore team for world's largest 'Health Information Services' provider to focus on development and testing of their key applications

Business value delivered

- Reduced time-to-market for product releases through automation by increasing productivity of
  - Testing services by 90%
  - Development services by 50%

To learn more about our services contact us at contactus@valuelabs.com

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